

Public Concerns

The North Butler Board of Education would like to remind our community members that we have a policy and procedure in place for our patrons to voice their concerns and to address issues that may arise. These procedures and the chain of contact are in place to ensure that our students, patrons, and staff are all able to have their issues addressed in a professional manner. This helps to ensure issues are resolved quickly, but also allows for you to have an additional path of recourse if you do not feel that your concern was addressed properly.

If a student, parent or patron has an issue with a staff member/teacher, the initial discussion should begin with that staff member. If you then do not feel that your concern was addressed adequately or you do not feel comfortable, you move up the chain of contact to their supervisor, and follow the process, through the building principals and classified supervisors, then to the superintendent, and as a last resort to the entire board.

Please know that board members are willing to sit in meetings with you and the school employee, as are the administrators if you are not comfortable having the meeting by yourself. It is imperative, however, that we follow the chain of command to ensure that everything is handled properly.

When we deal with issues as a school, many things are done in a confidential manner. Employee issues and student issues are required to be handled in confidence. For example, if we have an incident that only involves one student. We communicate with the student and parent involved parent.

Finding a solution requires knowledge of the problem. Please report using the appropriate chain of contact.

Thank you for your Understanding!

North Butler Board of Education